Lyn McDonell C. Dir CMC

President

The Accountability Group, Inc.

Lyn McDonell is a governance, strategy and organizational effectiveness consultant. She is Chartered Director (C. Dir) and a Certified Management Consultant (CMC). She is President of The Accountability Group, Inc. based in Toronto, Ontario -- a firm that provides consulting services and training in governance and strategy, and customized group facilitation. Lyn and her team work with associations, government-mandated entities such as agencies and regulatory colleges, service-providing organizations, charities, and other not-for-profit organizations.

Lyn’s professional purpose is helping public-serving and not-for-profit boards of directors lead and deliver on mission working with senior management. As a consultant, Lyn is an experienced provider of governance education and facilitator of strategy. Lyn helps leaders to determine organizational accountabilities so as to align goals, roles, authorities, and resources towards shared purpose.

Special Interests: Future-readiness of organizations and directors especially those sub-topics:

* Disruption of what it means for organizations, professions, and wider systems
* Governance leadership in adaptive times
* Inter-organizational relations and issues in change, and
* Stakeholder engagement for insight, alignment, and impact

*Background* Lyn earned her Masters of Arts (MA) in Sociology focusing on organizational life cycles. She has specialized training in strategy development gained from the Advanced Strategy Executive Program of the Richard Ivey School of Business (Western) and the USA-based Balanced Scorecard Collaborative/The Palladium Group.

In governance, Lyn earned her professional designation (Chartered Director - C.Dir.) from The Directors College, accredited by McMaster University. Lyn frequently presents and writes on governance issues. A chapter written by Lyn, *How to Ask Effective Questions as a Director,* will appear in the 2nd Edition of *The Handbook of Board Governance* to be published by Wiley late 2019/early 2020.

Lyn’s senior leadership experience was gained in provincial and national Canadian not-for-profit organizations in the senior positions of Executive Director, COO (Canadian Diabetes Association) and CEO (Canadian Breast Cancer Foundation). For over eight years until November 2016, Lyn was a director on the board of The Scarborough Hospital (now the Scarborough Health Network) serving as Vice Chair and Chair of its Quality Committee. Today, she brings expertise in the oversight of quality improvement to boards.

Lyn served on the Not-for-Profit Organizations Committee of CPA Canada from 2007-2017, and was its Chair for the last four years. The Committee contributes advice to CPA’s publications on not-for-profit organizational governance. Lyn is also Past-President of the Institute of Certified Management Consultants of Ontario -- an organization which fosters excellence and integrity in the management consulting profession. Lyn is a course leader at York University teaching *Accountability Issues in the Public Sector* as part of its Masters of Financial Accountability program in the School of Administrative Studies.